

Health New England
X12 270 Benefit Inquiry Companion Guide

HNE has developed the following Companion Guide as a support tool for the *Eligibility Benefit Inquiry and Response Guide ASC X12 270 version 004010 HIPAA Implementation Guide, First Amendment*. The implementation guide is 004010X092A1; published in May 2000 and available from <http://www.wpc-edi.com> (PDF download for registered users.)

Communications

Our partners may select from several options for filing enrollments electronically:

- You can send files to our FTP server.
- You can place files on your FTP server where we can retrieve them.
- You can send a message to our secured web service for a real time response.
- HNE can send files through NEHEN if you are registered with NEHEN. See <http://www.nehen.com> for more information on membership benefits.

Either method may use PGP or SSL encryption. SSL is preferred.

EDI Controls

X12 EDI transactions use the ISA, GS, and ST segments as control segments. HNE's requirements for these segments are as follows:

HNE has no standard or preference for delimiters. Your standard or preference works for us. If you have no standard or preference, then use the *HIPAA Implementation Guide* guidelines.

ISA Segment

The ISA segment is the first line that HNE receives in an EDI file. Some elements within each ISA segment have a number of possible values. Please use the following values for each ISA element:

- ISA01 00
- ISA02 10 spaces
- ISA03 00
- ISA04 10 spaces
- ISA05 We accept all of the codes listed in appendix B.1. Our preference is not to use ZZ.
- ISA06 Assign the value based on the qualifier.
- ISA07 We accept 01, 30, 33 and ZZ. Our preference is not to use ZZ. We prefer 01.
- ISA08 You can use these values:

Qualifier	Value
01	152427324
30	042864973

33 95673

For other ISA elements please follow the implementation guide.

GS Segment

Please use the following values for each GS element:

- GS01 BE
- GS02 We accept anything, but prefer to mimic what is in ISA06.
- GS03 We accept anything, but prefer to mimic what is in ISA08.

For other GS elements, please follow the implementation guide.

Control Numbers

We expect at least one of the ISA, GS and ST control numbers to increment from day to day. Our software has a separate counter for each trading partner to seed the ISA control number, and a separate counter for each trade agreement to seed the GS control number; the software always starts the ST control number at 1. All three control numbers are incremented by one.

The 271 Eligibility Response transaction echoes back the ISA control number so the response can be related to the inbound (to HNE) 270 Eligibility request.

- Health New England allows for two different types of searches. The first type of requester can be done with Health New England's Member ID. The second is a combination of data elements. If a Member ID is not passed, Health New England will need the First Name, Last Name, Gender, and Date of Birth.

Batch Requests

Health New England only accepts one 270 transaction at a time. Each Eligibility Request must have its own ISA, GS, and ST segments wrapping the response.

270 Requirements

Loop	Segment	Element	Requirement
	BHT	BHT01	0022 (Information Receiver)
	BHT	BHT02	13 (Request)
	BHT	BHT03	Used as a unique key and will be returned on the 271
	BHT	BHT04	Date (yyyymmdd)
	BHT	BHT05	Time (hhmm)
2000	NM1	NM109	Receiver Name
2000	NM1	NM108	"XX" (Flag for NPI)
2000	NM1	NM109	Sender NPI
2100	EQ	EQ01	"30" (Health Benefit Plan coverage)

Required for a Member ID Search

Loop	Segment	Element	Requirement
2100	NM1	NM108	MI (Member Identifier)
2100	NM1	NM109	HNE Member Number

Required for a Combination Search

Loop	Segment	Element	Requirement
2100	NM1	NM103	Members Last Name
2100	NM1	NM104	Members First Name
2100	NM1	NM105	Middle Initial
2100	DMG	DMG02	Date of Birth (yyyymmdd)
2100	DMG	DMG03	Gender (M for Male or F for Female)

1. IRS# Employer Identification numbers and Social Security Numbers should not contain hyphens or any other formatting.
2. ZIP+4 codes should not contain hyphens or any other formatting.
3. Telephone numbers should not contain hyphens, parentheses, or any other formatting.