

Once WellDyneRx has received all necessary and correct information, orders will ship within 2 to 3 business days.

Patient Name	Date of Birth	Medication Name and Strength	Prescriber's Name, Phone Number and Fax Number

Complete this section only if requesting new mail order prescription(s) from your prescriber. We substitute generics on prescriptions unless otherwise noted by your prescriber.

**WELLDYNERX WILL CONTACT YOUR PRESCRIBER FOR NEW PRESCRIPTIONS**



**PRESCRIPTION DRUG PROGRAM MAIL SERVICE FORM**



**Mail Order Prescriptions Made Easy!**

The Mail Service Enrollment Form is only needed for first time orders, dependents who have been added since the last order, or changes to current information.

**To start your Mail Service Benefit, use one of the following convenient steps:**

**Option 1**

**Enroll online** at [www.HNE.com](http://www.HNE.com). Mail your prescriptions to WellDyneRx or have your **prescriber** fax them to us at 877-221-1259.

– OR –

**Option 2**

**Enroll by completing this form** and mail it back to WellDyneRx. Include your prescriptions or have your **prescriber** fax them to us at 877-221-1259.

**Please Note:** Only prescribers may fax prescriptions to a pharmacy.

**Hours:**

Mon.-Fri. 7:00 a.m. - 7:00 p.m., Sat. 8:00 a.m. - 12 noon, EST.



**WellDyneRx**

PO Box 90369  
 Lakeland, FL 33804-0369  
 Toll-Free: 888-479-2000  
 Toll-Free Fax: 877-221-1259  
 TTY: 800-900-6570  
[www.HNE.com](http://www.HNE.com)

## HOW TO ORDER NEW MEDICATION

1. Complete the attached form to begin ordering your maintenance prescription medications from WellDyneRx mail service pharmacy. This form is only needed for new members, first time orders, or dependents that have been added since the last order. Be sure to complete your method of payment.
2. Include the form and any prescriptions you may have in the attached envelope. Remember to write your Member I.D. and Date of Birth on your prescriptions.

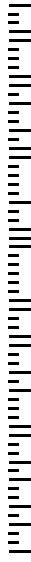
WellDyneRx will dispense the days supply as written by the prescriber. For example, if your prescription is written for 30 days and your plan allows 30 day fills at mail order, WellDyneRx will fill the 30 day supply as written. If your prescription is written for 30 days, and your plan only allows 90 days, we will contact you regarding the status of your order and how to best meet your needs.

To save time, please look at your prescription before you leave your prescriber's office. Check the drug name, quantity and days supply. The days supply should match the number of days you want us to provide with each refill. Please review your Plan benefits for the maximum days supply your Plan will allow with each mail order fill.

## HOW TO ORDER REFILLS

To place a refill order, please visit [www.HNE.com](http://www.HNE.com) or call **888-479-2000 prompt 2** approximately three weeks prior to depletion of your medication supply.

To learn more about our Mail Service Pharmacy, please visit our Mail Service Pharmacy, please visit our web site at [www.HNE.com](http://www.HNE.com) or call us at **888-479-2000**.



**WellDyneRx**  
**PO BOX 90369**  
**LAKELAND FL 33804-0369**

Postage  
Required  
Post Office will  
not deliver  
without proper  
postage.



Please fold and seal along this line.

## SAVINGS

Mail Service can save you money. To find out the cost for your mail order medication, contact our Member Services team.

Where appropriate, WellDyneRx uses generic medications to fill your prescriptions. The FDA requires that all drugs be safe and effective. Since generics use the same active ingredients and are shown to work the same way in the body, they have the same risks and benefits as their brand name counterparts.

## QUALITY IS OUR FIRST PRIORITY

The WellDyneRx Mail Service Pharmacy is staffed by registered pharmacists and certified pharmacy technicians. With advanced robotics and state-of-the-art technology, our highly trained professionals conduct multiple quality and accuracy checks on your order.

Your prescription order will be shipped using US Mail or UPS. Refrigerated items are shipped in accordance with FDA and Manufacturers specifications. For your security, some controlled substances are shipped UPS Ground with a tracking number and may require a signature.



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