



Attention Health New England Providers:

National Imaging Associates, Inc. now has the ability to receive your high tech imaging requests on line via our secure web application, RadMD. You still have the option to request exams telephonically.

To get started, simply follow the link, www.RadMD.com/SignUp, set up an account with a user name and password, and create a profile for your office.

For assistance or technical difficulties, contact webmaster@niainc.com or 877-80-RadMD (877-807-2363).

If you have additional questions about this new on line feature, please contact HNE Provider Operations at provideroperations@hne.com, or (413) 787-4000, extension 5000.

The clinically superior algorithms and efficient processes with which you are already familiar now can be performed on line.

Cases that are pended will be resolved in the same way they are currently (through our Clinical Review Departments), but the majority of cases should be completed on line with ease. RadMD is available during our normal business hours of 8:00 am- 8:00 pm eastern standard time, Monday through Friday.

Thank you for your patience, and we hope you find pointing and clicking your way through imaging requests a useful alternative to telephonic submission.